

## **Globalstar Voice Mail Services.**

Through the use of voicemail your calls will always be answered, and your messages will always be available to you by use of a touch-tone phone or your Globalstar satellite phone.

Globalstar's Voicemail is easy to use. There is an automated voicemail attendant that will prompt you through each step as you learn to use the system.

## **Improved Voice Mail Access**

Subscribers can now access their Globalstar Voice Mail box in the following ways:

- ✓ Calling their own Globalstar number from non-Globalstar phone, and hit five ("5") while their greeting is playing.
- ✓ \*86 SEND from their Globalstar satellite phone.
- ✓ Calling their own Globalstar number while in satellite mode.

## **Group Distribution Lists**

Now, subscribers can create a group of Globalstar users as a "Distribution List" in order to create one message and send to a group. This is both a convenient function for work groups, as well as a great way to quickly notify response teams of emergency information. Distribution Lists can be created and managed in the "personal Options" sections of the voice interface.

## **Autoplay**

Autoplay allows subscribers to hear new voice mail messages immediately upon entering their voice mailbox. This feature can be turned on or off on the "personal Options" section of the voice interface.

## **Outcall Notification**

Outcall notification allows subscribers to be notified of new messages by receiving a call from the voice mail system. This feature can be turned on or off in the "Personal Options" section of the voice interface.

## **SMS-based Notification for New Voice Mail**

Currently, subscribers will receive notification of a new voice mail messages via Short Messaging Service instead of the "bubble" icon that was used with the former system. The Quick reference card has been updated to show this change.

## **Key Benefits**

Capacity Your voicemail is able to store 25 messages.

- Callers can record a message up to 3 minutes in length.
- Once a message has been played, it can be stored for 30 days.

## **Flexibility**

- Callers are able to leave voice messages even if you are on other satellite calls.
- Voice messages can be left while your phone is turned off.
- Maintain contact even when your satellite phone is off. When the phone is turned back on in satellite mode, the Message Waiting Indicator will notify you of any new messages.

### Convenience

- Record and compose a personalized greeting and choose one of four different greeting options.
- Fast forward, rewind, slow-down or speed-up your voice messages.